

# Learning and Organizational Development Needs Assessment Summary



THE UNIVERSITY OF  
**TENNESSEE**  
KNOXVILLE



~ Leadership Development is the ongoing improvement of skills, abilities, and talents. Empowering people to be strong decision-makers and relationship builders.

# Respondents Self-Reported Employee Level

**44%**

Exempt  
Staff

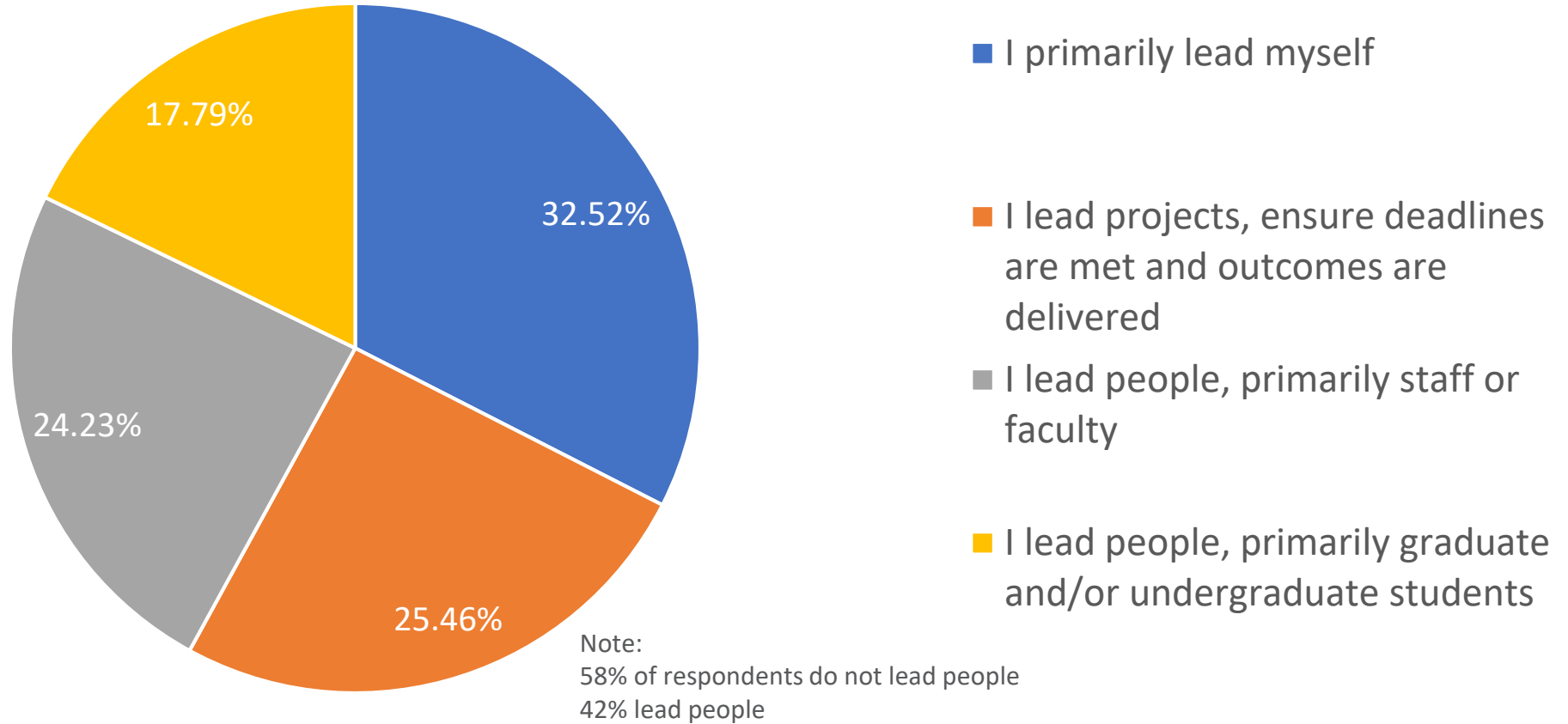
**41%**

Non-  
Exempt  
Staff

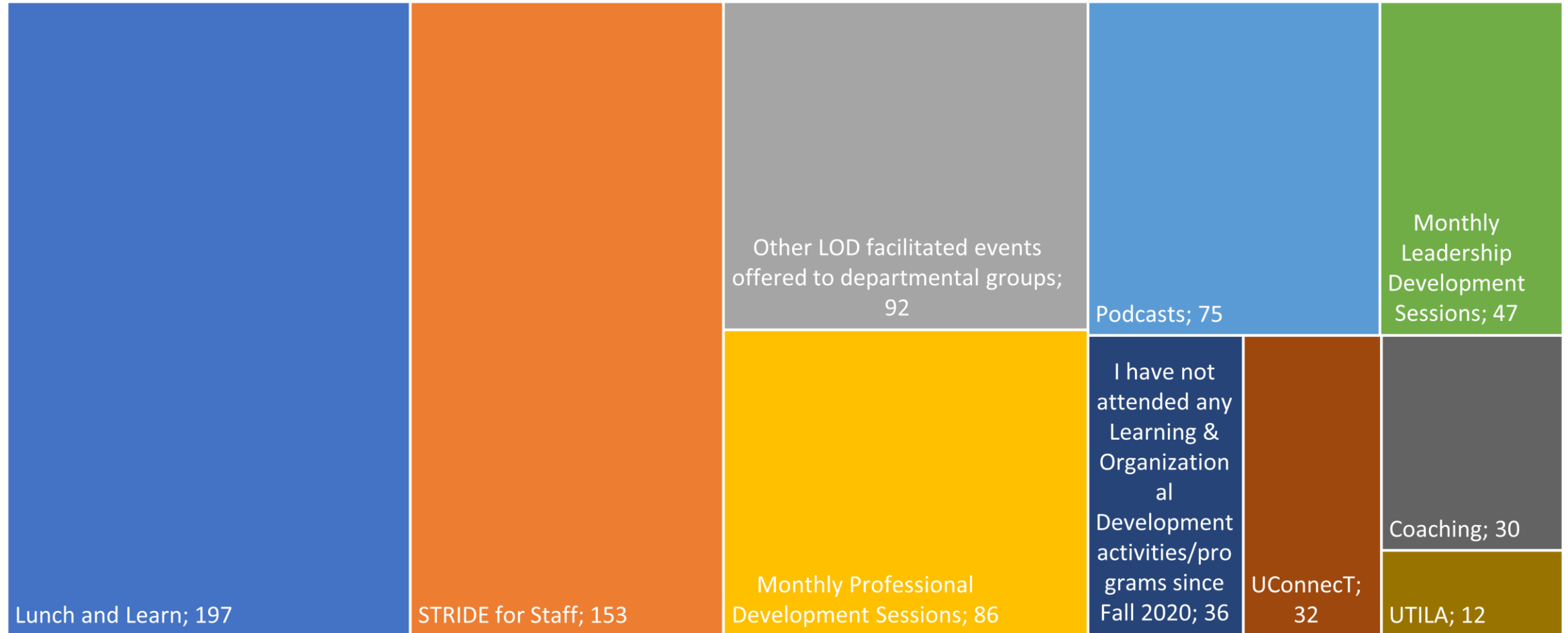
**15%**

Faculty

# Self-Reported Leadership Capacity



# L&OD Development Opportunity Participation



# Source for Learning Opportunities

(In order of Most Common Selection)

- K@TE
- Colleagues/Co-Workers
- LinkedIn Learning (Self-paced)
- My leader/leadership team
- Professional Organizations
- UTK Events Calendar
- The Connection (LOD Newsletter)
- Other
- YouTube



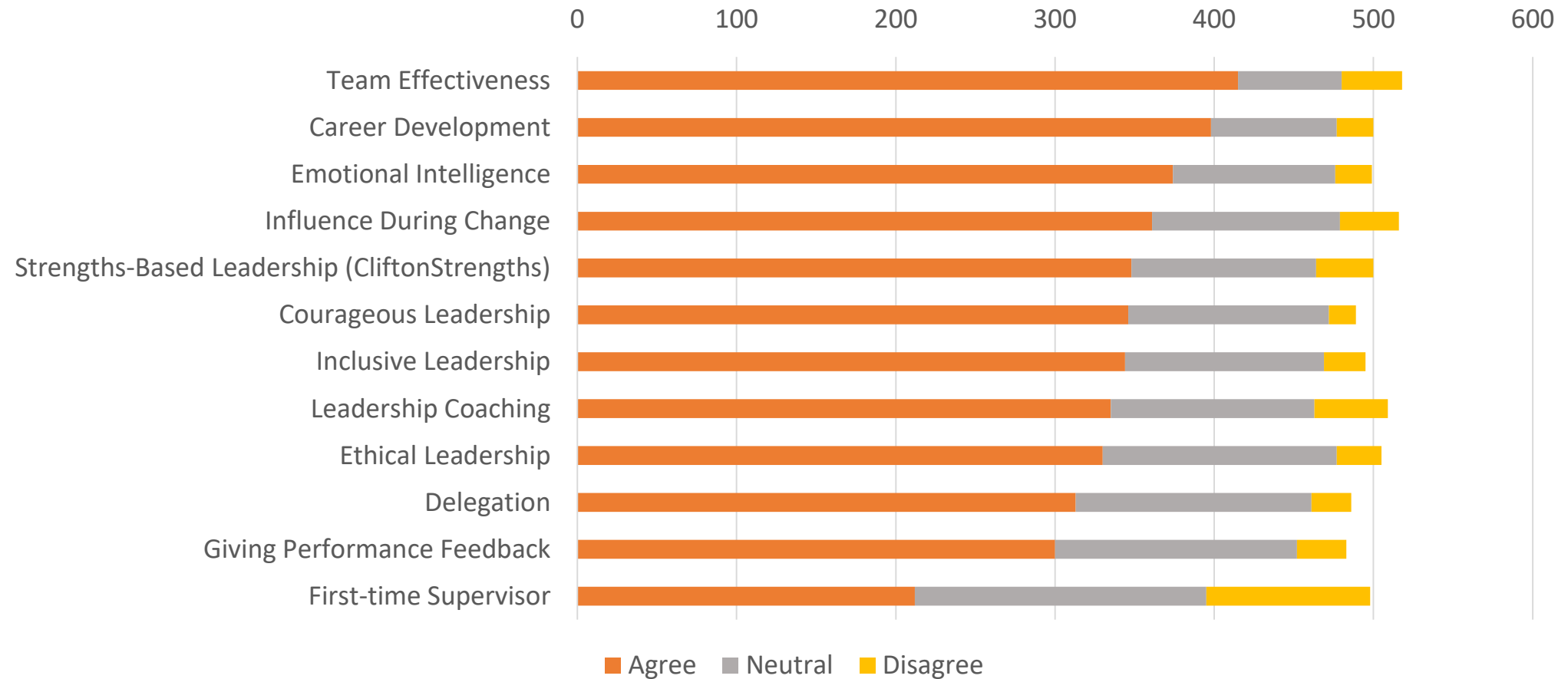


*Photo Credit: eLearning Industry*

## Preferred Learning Environment for next Learning Opportunity

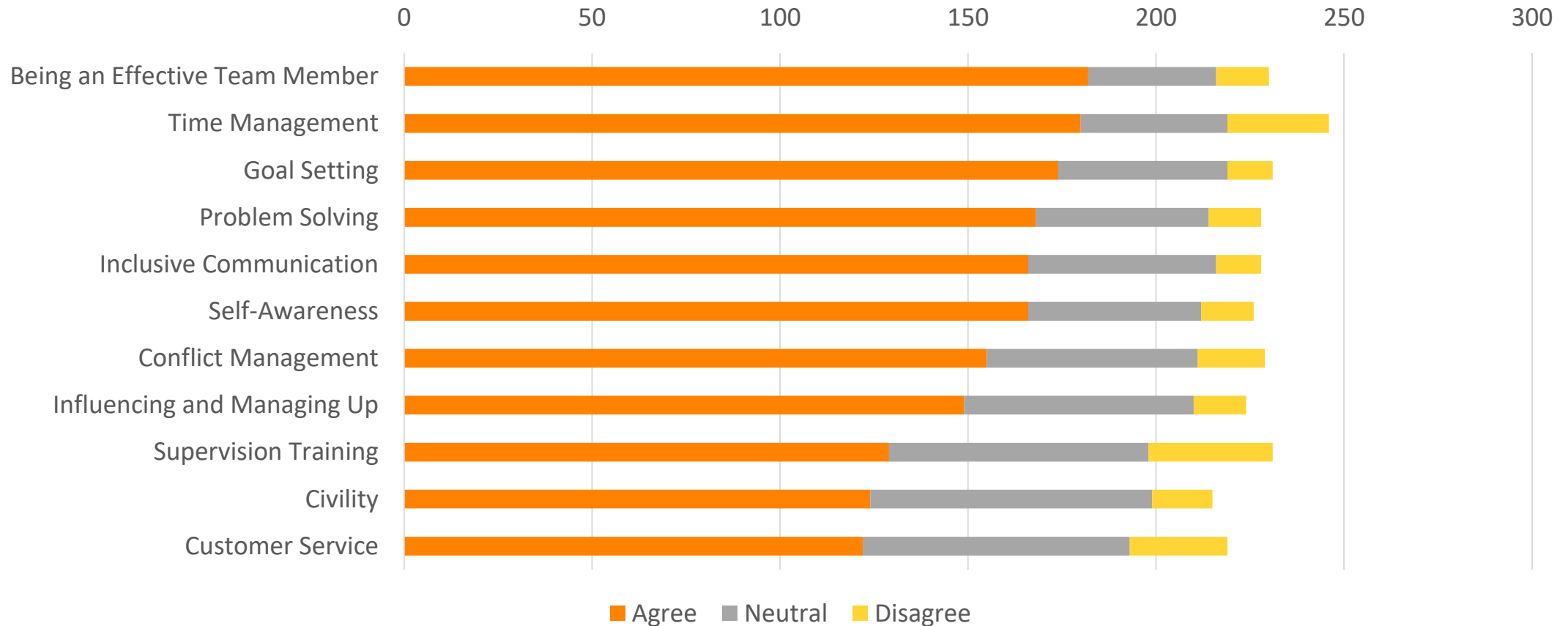
- A Hybrid setting (a combination of virtual/self-paced/face-to-face)
- In-person, face-to-face
- A self-paced eLearning course I can complete on demand
- Live, virtually face-to-face
- A recorded virtual session I can watch on demand

# Preferred Topics in Next Twelve Months





# Recommended Topics for Teams



## Main Themes for Self-Development

- Leadership
- Time Management
- Diversity
- Project Management
- Hybrid/Remote Work Environment
- Career Development
- Team Building
- Conflict Management

## Themes for Team Development

- Communication
- Team Building
- Personal (Stress/Work-Life Balance)
- Time Management
- Office Skills
- Diversity
- Project Management
- Leadership
- Assessment

# Desired Topics in Order of Selection

1. Working with Challenging Individuals
2. Invisible Diversity
3. Recognition Strategies
4. Mentoring Others
5. Career Exploration at UT
6. Retention Strategies for Employees
7. Performance Management
8. Authenticity
9. Compensation Processes
10. Employee Assistance Program
11. Recruitment Processes
12. Mediation
13. Workplace Ethics
14. Grievance Procedures
15. Family Medical Leave